



**HYMAX**  
BORDER



Empowering  
Your Business  
with Comprehensive  
Solutions for a  
Connected Future

Office Automation  
Security Solutions  
Educational Solutions  
Power Solutions  
Cloud Solutions



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Welcome to Zietsman Communications, a pioneering force in the telecommunications and technology industry ( Office Automation ) with a rich history spanning over 23 years. Founded with a vision to revolutionize communication and Office Automation needs, Zietsman Communications initially embarked on its journey with a focus on Printers, telephone systems and more. Over the years, our commitment to innovation and customer satisfaction has propelled us to expand our services into diverse domains, including PABX Solutions, telephone lines, Connectivity solutions, Document Print Solutions, Security Solutions, Display Solutions and comprehensive IT requirements. As a customer-centric organization, we take pride in offering not only cutting-edge products but also ensuring affordability without compromising on quality. Our dedication to understanding and meeting the unique needs of our clients has been the cornerstone of our success. We believe in building lasting relationships by providing excellent services and top-notch solutions tailored to the evolving demands of the digital era. Headquartered in the vibrant city of East London & another branch in Port Elizabeth. These entities contribute to our comprehensive range of services, reinforcing our position as a one-stop solution provider for all your communication and technology needs. Additionally, our commitment to regional accessibility extends to a strategically located branch in Port Elizabeth, aptly named Pan OA Port Elizabeth. This presence enables us to serve a wider audience, delivering our high-quality products and services to the heart of the Eastern Cape. At Zietsman Communications, we continue to embrace technological advancements and market trends, ensuring that our clients stay at the forefront of innovation. As we look back on our remarkable journey, we remain excited about the opportunities ahead, driven by a passion for excellence and a dedication to shaping the future of communication and technology. We provide financing solutions that afford our clients the flexibility to explore diverse equipment options without necessitating a lump-sum expenditure.

# PABX Solutions

(Private Automatic Branch Exchange)

**PABX Solutions** are communication systems used to manage and facilitate both internal and external telephone calls, offering your company a centralized and automated way to handle incoming and outgoing calls.

Our **PABX Solutions**, featuring renowned brands Yealink and NEC, provide cutting-edge communication systems that seamlessly integrate into your business operations.

NEC Yealink Fanvil



## Call Routing

PABX systems allow incoming calls to be routed to the appropriate extension or department. This ensures that calls reach the right person or team efficiently.

## Internal Communication

Employees can easily make calls to colleagues within the organization by dialing extensions rather than external phone numbers, promoting quick and cost-effective communication.

## Call Transfer and Forwarding

Users can transfer calls to other extensions or forward calls to mobile phones or other external numbers as needed, enhancing flexibility in call handling.

## Conference Calling

PABX solutions often support conference calling, allowing multiple parties to join a single call for meetings and discussions.

## Call Recording

Some PABX systems offer call recording capabilities for quality control, training purposes, or compliance requirements.

## Call Reporting and Analytics

Businesses can access call logs and analytics to gain insights into call patterns, helping to make informed decisions about communication strategies or to monitor employee call usage.

## Scalability

PABX solutions can be scaled to accommodate the growth of an organization, making them suitable for businesses of various sizes.

**Overall, PABX Solutions are a crucial part of modern business communication infrastructure, offering your company the means to efficiently manage telephone communications, improve customer service, and enhance internal collaboration.**

# Connectivity Solutions

Our **Connectivity Solutions** covers a versatile range of high-speed internet options, including Fiber, LTE, and Wireless connections, designed to cater to your specific needs.

## Tailored Plans and Flexible Options.

Our fiber-optic internet service delivers lightning-fast, reliable, and symmetrical internet speeds. With dedicated bandwidth, you can enjoy seamless data transmission, support for bandwidth-intensive applications, and ultra-low latency, ensuring optimal performance for your critical online operations.



LTE (Long-Term Evolution) offers high-speed wireless broadband access. It's an ideal choice for businesses that require mobility or have limited access to wired connections. LTE provides fast and dependable internet access for remote locations or as a backup solution.

Our wireless internet solutions leverage advanced technology to provide connectivity without the need for physical cables. They are flexible, scalable, and can be quickly deployed, making them suitable for temporary setups, events, or remote areas where infrastructure is limited.

**We provide a robust and flexible internet infrastructure that can significantly enhance your business operations, support growth, and keep you connected to the digital world with speed and reliability.**





# Voice Solutions

Our **Voice Solutions** includes VoIP (Voice over Internet Protocol) and GSM (Global System for Mobile Communications), offered through providers such as huge TNS and ECN.



## VoIP

**(Voice over Internet Protocol)**

VoIP technology enables voice communication over the internet, offering high-quality, cost-effective voice services. It allows you to make calls using internet connectivity rather than traditional telephone lines.

## GSM

**(Global System for Mobile Communications)**

GSM services provide mobile voice and data communication through cellular networks. Pan OA and Hymax border utilises fixed GSM connectivity to businesses that require a robust, reliable and cost effective business connectivity solution. Pan OA and Hymax border offers an integrated voice solution that combines VoIP with GSM technology, providing a resilient communication system to keep your business connected at all times.

### Cost Savings

VoIP services can significantly reduce your voice communication costs, especially for international and long-distance calls, as they utilize internet infrastructure. GSM services can optimize mobile communication expenses through tailored plans.

### Flexibility

VoIP enables you to make calls from anywhere with an internet connection, promoting remote work and flexibility. GSM provides mobile connectivity.

**Investing in our Voice Solutions will ensure your company has a flexible, cost-effective, and reliable communication infrastructure. These services can help your business improve connectivity & reduce communication expenses.**

# Document Printing Solutions

Our **Document Print Solutions** are all inclusive and we offer a wide range of printing and duplicating services. We utilise industry-leading equipment from Kyocera printers and Riso duplicators.



Kyocera printers are renowned for their high-quality, crisp and efficient printing capabilities. They offer a wide array of printing solutions, including laser and multi-functional printers, designed to meet various document management needs.

## Riso Duplicators

Riso duplicators are known for their rapid and cost-effective duplication of documents. They excel in high-speed printing and are ideal for producing large quantities of documents efficiently.

## Cost Efficiency

Both Kyocera and Riso equipment are designed to optimize printing costs. Kyocera printers are energy-efficient and have long-lasting components, reducing maintenance and operating expenses. Riso duplicators use economical ink and offer affordable per-page costs for high-volume printing.



**Our Document Printing Solutions offer a high-quality document production and management infrastructure which will reduce company printing costs, and improve overall efficiency in handling printed materials.**

# Security Solutions

Our **Security Solutions** safeguard your organization's assets, premises, and personnel. We proudly supply and integrate security products from Dahua and Hikvision.



We provide cutting-edge surveillance systems, including high-definition CCTV cameras, network video recorders (NVRs), and video management software. These systems enable continuous monitoring of your facilities, inside and outside.

## **Access Control**

Our solutions offer advanced access control systems, including keycard access, biometric authentication, and visitor management. These systems help you manage and restrict access to different areas of your premises.

Our security solutions include intrusion detection systems with sensors, alarms, and real-time notifications to prevent unauthorized entry and protect your assets after hours.



**Our Security Solutions will fortify your company security measures, mitigate risks, and protect your assets and personnel. Our integrated and customized approach ensures that your company receives a security solution tailored to your unique needs and challenges.**



**PAN OA**

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# IT Solutions

Our **IT Solutions** encompass a wide range of IT services and products such as laptops and PC's. As a result we enable our clients to leverage technology to enhance productivity, security, and scalability while reducing IT-related headaches and costs.

**Lenovo acer ASUS**



We provide a selection of top laptop and PC brands and assist in selecting the right devices to meet specific business requirements.

Our IT support includes pro-active server maintenance to ensure the reliability and performance of critical infrastructure. This service involves regular updates, patch management, hardware monitoring, and troubleshooting to minimize downtime.

We offer a range of hosting solutions, including web hosting, email hosting, and cloud hosting. Our hosting services provide secure and reliable infrastructure to host websites, applications, and data, ensuring high availability and performance.

Our IT support services includes helpdesk support, remote assistance, and on-site technical support. Our team of skilled technicians and engineers are available to address IT issues promptly, ensuring minimal disruption to business operations.

We implement and manage robust firewall solutions to protect client networks and data from cyber threats. This includes configuring firewall rules, intrusion detection, and regular updates to address emerging security risks.

**Our IT Solutions allow our clients to focus on their core business activities while we handle their IT needs, providing peace of mind that technology is in capable hands.**

# Display Solutions

We are a certified supplier of **ViewSonic & JVC**, also known as interactive whiteboards or smartboards. ViewSonic & JVC are innovative display solutions that combine a traditional whiteboard with advanced technology to create a versatile and interactive communication tool for businesses and educational institutions.



ViewSonic & JVC facilitate dynamic and collaborative meetings, brainstorming sessions.

## **Efficient Training**

ViewSonic & JVC are a valuable tool for training and education, enabling trainers to interact with digital content and provide real-time feedback to learners.

## **Improved Productivity**

Streamline workflows with ViewSonic & JVC by allowing teams to access, edit, and share digital content instantly, reducing the need for printed materials and manual note-taking.

### **Touch Interaction**

Users can touch, write, draw, and manipulate content directly on the board.

### **High-Resolution Display**

ViewSonic & JVC offer high-definition or 4K displays for crisp and clear visuals.

### **Annotation Tools**

These displays often come with a range of annotation tools, including digital pens, erasers, and shapes.

**Overall, Starboards offer a dynamic and interactive way to communicate, collaborate, and present digital content, benefiting companies by improving communication, productivity, and efficiency while enhancing engagement in various business activities.**



# Education Solutions

Our **Education Solutions** aim to equip educational institutions with the necessary tools and resources to create an engaging and effective learning environment, enhance educational outcomes, and prepare students for success in a rapidly changing world.



**Printers & Duplicators**

**Interactive Boards**

**LEGO Education**

**Whiteboards**

## Improved Engagement & Hands-on Learning

Interactive boards, LEGO Education kits, and whiteboards make lessons more interactive and visually appealing, capturing students' attention and promoting active participation. LEGO Education materials promote STEAM education, fostering skills in science, technology, engineering, arts, and mathematics, which are crucial for future careers.

**Educational institutions that invest in modern teaching tools and resources gain a competitive edge in attracting students and achieving academic excellence.**



# Cloud Storage Solutions



**Laptop backup**

**Microsoft 365 backup**



**Server backup**

**File Sharing Solution**

## Cloud Storage & File Sharing

Our cloud storage and file-sharing solution offers secure, scalable, and easy-to-use storage for businesses and individuals. With seamless collaboration, end-to-end encryption, and instant file access from any device, you can store, share, and manage your data with confidence. Our platform ensures fast uploads, secure links, and advanced access controls, making file sharing effortless and protected.



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